

Program Documents & Resources

If this is a printed version, enter this link <https://tinyurl.com/PPLResources> to access these documents on the PPL website or contact Customer Service to have them mailed to you.

FOR EVERYONE

- [CO Budget Planning Tool](#)
- [Upload Forms Directly Online](#)
- [2021 Payroll Schedule](#)
- [Information Change Form](#)
- [Client & Employee User Registration Instructions](#)
- [CDASS State and Denver Minimum Wage Letter 2021](#)

FOR CLIENTS

- [Power Of Attorney](#)
- [Power Of Attorney For Representation](#)
- [Employee Rate Change Form](#)
- [Separation Of Employment](#)
- [PPL Attendant Wages Cost To You 2021](#)
- [CO CDASS Acceptance of Responsibility \(AOR\)](#)

BETTERONLINE WEB PORTAL GUIDES

- [BetterOnline™ Web Portal Timesheet Training Presentation](#)
- [BetterOnline Web Portal Guide for Case Managers](#)
- [Betteronline Web Portal Guides For Employees/Attendants](#)
- [BetterOnline Web Portal Guides for Employers/Members](#)

HUMAN RESOURCES - INJURED EMPLOYEES

- [PPC Workers' Compensation Reference Guide](#)

HUMAN RESOURCES - COMPLAINT AND GRIEVANCE

- [PPC Complaint And Grievance Procedure](#)
- [PPC Grievance Form](#)

HUMAN RESOURCES - FRAUD AND ABUSE

- [PPC False Claims Policy](#)

FOR EMPLOYEES - COMPLETE PACKETS - FEA

- [CO CDASS Employment Packet](#)
- [CO CDASS Employment Packet \(Large Print\)](#)
- [CO CDASS Attendant Packet \(DocuSign version\)](#)

FOR EMPLOYEES - INDIVIDUAL FORMS - FEA

- [Difficulty Of Care Tax Exclusion](#)
- [FLSA Live-In Exemption](#)
- [Application For Employment](#)
- [Application For Tax Exemptions](#)
- [Attendant Cover Letter](#)
- [Employment Agreement](#)
- [USCIS Form I-9](#)
- [USCIS Form I-9 Instructions](#)
- [USCIS Form I-9, Spanish \(FOR REFERENCE ONLY\)](#)
- [USCIS Form I-9 Instructions, Spanish \(FOR REFERENCE ONLY\)](#)
- [Checklist To Complete I-9 Form Update](#)
- [Instructions To Complete I-9 Form](#)
- [Direct Deposit Form](#)

ELECTRONIC VISIT VERIFICATION (EVV) DOCUMENTS

- [EVV FAQs LIE](#)
- [EVV LIE Attestation - English](#)
- [EVV LIE Attestation - Spanish](#)
- [Time4Care EVV Frequently Asked Questions \(FAQ\)](#)
- [Time4Care EVV User Guide](#)
- [EVV Online Training Schedule 2021](#)
- [EVV Live in Exemption Paper Timesheet - Active July 1, 2020](#)

TIME4CARE APP INFORMATION

- [How to Download](#)
- [Time4Care EVV User Guide](#)

Contact your Customer Service Team



Customer Service Phone: [1-888-752-8250](tel:1-888-752-8250)



Customer Service Email: ppcdass@pcgus.com



For Work Related Injuries: [1-800-804-9382](tel:1-800-804-9382)