

Health Maintenance Activities (HMA) Documentation Guide

This guide can be used to review the level of care needs for a member as part of the assessment process. Check off if the member meets the Criteria for Health Maintenance Level of Care or Special Considerations. If any item is checked, ensure you have the documentation needed to support this request.

Note: All information must be properly documented within the assessment narrative. Scoring requirements for the Legacy ULTC 100.2 assessment shall not be affected by the recommendations for documentation in this guide.

Basic documentation needed for reviews:	
\square Legacy ULTC 100.2 - any changes made should	d be dated
☐ Consumer Directed Attendant Support Service In-Home Support Services (IHSS) Care Plan Cal	
\square IHSS Agency Plan of Care (IHSS only)	
\square Long-Term Home Health (LTHH)/Private Duty	Nursing (PDN) Plan of Care and Schedule (IHSS only
Task, Criteria for HMA Level of Care, Special Considerations	Documentation Needed to Support
Skin Care	
Rule Criteria 8.7522.C.1.a Skin is broken A chronic skin condition is active and could potentially cause infection Unable to apply prescription creams, lotions, or sprays independently Wound care or dressing changes Foot care for diabetics when directed by Licensed Medical Professional Special Considerations Diagnosis (Dx) of Paralysis Inability to reposition independently	Criteria met needs to be documented within the Bathing and/or Instrumental Activities of Daily Living (IADLs) Hygiene Section of assessment and should include as needed to substantiate the level of care need: • Pertinent Dx's • Detail of wounds, areas affected, treatment required, level of intervention needed by caregiver • Description of skin condition regarding if it is chronic or ongoing and any History of (Hx) of chronic wounds/skin conditions. • For Children - Explanation of how interventions are beyond what is ageappropriate Verification of Medical Prescription (Rx) for creams, lotions, or sprays/Medication List



Task, Criteria for HMA Level of Care, **Documentation Needed to Support Special Considerations Transfers** Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.i. Transfer Section of assessment and should include ☐ Unable to perform transfers due to lack as needed to substantiate level of care need: of strength and ability to stand, maintain Pertinent Dx's balance or bear weight reliably Specific equipment used or observed, level of ☐ Has not been deemed independent assistance needed with equipment with adaptive equipment or assistive • Details of physical, cognitive, communication, devices by a licensed medical and/or behavioral limitations (this may be professional documented with the Supervision Behavior ☐ Use of a mechanical lift is needed Section) • Describe the details regarding the amount of Special Considerations hands-on assistance or stand by assistance the ☐ Dx of Paralysis caregiver needs to provide ☐ Dx of Advanced Dementia • Hx of falls as it pertains to transfers ☐ Inability to cooperate or assist with including frequency and how recent transfer due to behavioral, cognitive, or Level of safety awareness observed physical limitation • For Children - Explanation of how ☐ Member is not able to communicate interventions are beyond what is ageverbally, non-verbally, or through other appropriate, and abilities are outside of means developmental norms ☐ Need for two-person assist required for safety with or without mechanical assistance **Dressing** Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.f. **Dressing** Section of assessment and should ☐ Performed in conjunction with health include as needed to substantiate level of care maintenance level skin care need: ☐ Performed in conjunction with health • Type of device/splints, brace maintenance level transfers How tasks are completed in conjunction ☐ Application of prescribed anti-embolic or with HMA skin care and/or transfers pressure stockings required • Details of how tubes, oxygen, contractures, ☐ Application of prescribed orthopedic and/or orthotics need to be managed during the task devices such as splints, braces, or artificial limbs required • For Children - Explanation of how interventions are beyond what is age-Special Considerations appropriate ☐ Tubes that must be managed such as tracheostomy tubes, gastrostomy tubes, or Verification of prescribed orthopedic devices, management of oxygen stockings

of motion difficult

☐ Contractures or orthotics that make range



Task, Criteria for HMA Level of Care, Documentation Needed to Support **Special Considerations Bathing** Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.n. **Bathing** Section of assessment and should include ☐ Performed in conjunction with health as needed to substantiate level of care need: maintenance level skin care Pertinent Dx's ☐ Performed in conjunction with health Description of what task looks like, including maintenance level transfers elements such as the ability to transfer, stability on their feet, previous fall injuries ☐ Performed in conjunction with health that support the need for hands-on support, maintenance level dressing information about any special care needs such Special Considerations as tracheostomy, gastrostomy tubes, other wounds, or special skin care needs ☐ Dx of Paralysis Details of behaviors that affect bathing ☐ Combative behavior during bathing (this may be documented with the ☐ Presence of stoma **Supervision Behavior Section**) ☐ Inability to communicate verbally, non-• For Children - Explanation of how verbally, or through other means that interventions are beyond what is agewater is too hot/cold appropriate ☐ Other medical care needs and equipment (such as tracheostomy or gastrostomy tubes) that must be managed during bathing Hair Care (IHSS Only) Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.b. Bathing and/or IADLs Hygiene Section of ☐ Performed in conjunction with health assessment and should include as needed to maintenance level bathing substantiate level of care need: ☐ Performed in conjunction with health Presence of stoma or wound and how it interferes with hair care maintenance level dressing • For Children - Explanation of how ☐ Performed in conjunction with health interventions are beyond what is agemaintenance level skin care appropriate ☐ Application of a prescribed Verification of Rx for prescribed shampoo/conditioner which has been shampoo/conditioner/Medication List dispensed by a pharmacy ☐ Open wound(s) or neck stoma(s)



Task, Criteria for HMA Level of Care, Documentation Needed to Support **Special Considerations** Mouth Care Rule Criteria 8.7522.C.1.d. Criteria met needs to be documented within the IADLs Hygiene Section of assessment (case ☐ Performed in conjunction with health managers are not required to complete IADL maintenance level skin care section, information may be found in the Bathing ☐ Injury or disease of the face, mouth, head, and/or Supervision Section) and should include as or neck needed to substantiate level of care need: ☐ Presence of communicable disease Pertinent Dx's \square Oral suctioning is required Description of wounds that affect mouth care ☐ Decreased oral sensitivity or • Details of equipment used (i.e. oral suctioning) hypersensitivity How HMA skin care is needed with mouth care ☐ At risk for choking and aspiration Level of intervention needed by caregiver • For Children - Explanation of how interventions are beyond what is ageappropriate, and abilities are outside of developmental norms Nail Care Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.c. IADLs Hygiene Section of assessment (case ☐ Presence of medical conditions that managers are not required to complete IADL involves peripheral circulatory section, information may be found in the **Bathing** problems or loss of sensation; includes and/or Supervision Section) and should include as soaking, filing, and trimming needed to substantiate level of care need: Pertinent Dx's Special Considerations • Details of limitation r/t loss of sensation ☐ Dx of Diabetes, ALS, MS, or Hx of stroke and/or peripheral circulatory problems • For Children - Explanation of how interventions are beyond what is ageappropriate



Task, Criteria for HMA Level of Care, **Documentation Needed to Support Special Considerations** Shaving (IHSS Only) Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.e. IADLs Hygiene Section of assessment (case ☐ Performed in conjunction with health managers are not required to complete IADL maintenance level skin care section, information may be found in the **Bathing** and/or Supervision Section) and should include as ☐ Presence of medical conditions that needed to substantiate level of care need: involves peripheral circulatory problems or loss of sensation Pertinent Dx's ☐ Has an illness or takes medications that are Why the member is at high risk for bleeding associated with a high risk for bleeding • Description of wounds or active skin conditions ☐ Broken skin at or near shaving site or a Details of limitation r/t loss of sensation chronic active skin condition and/or peripheral circulatory problems Special Considerations ☐ Hx of stroke ☐ Dx of bleeding disorder Feeding Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.g. **Eating** Section of assessment and should include ☐ Performed in conjunction with health as needed to substantiate level of care need: maintenance level skin care Pertinent Dx's ☐ Performed in conjunction with health What equipment is used maintenance level dressing When a gastrostomy tube is present, ☐ Oral suctioning is needed on a stand-by or always include the schedule intermittent basis Description of the choking risk concern ☐ Prescribed modified texture diet including any recent Heimlich procedures, finger sweeps needed. ☐ Has a physiological or neurogenic chewing or swallowing problem Type of modified texture diet • How HMA level of skin care or dressing is done ☐ Syringe feeding or feeding using in conjunction adaptive utensils is required Behaviors exhibited during eating that pose a \square Oral feeding when the member is significant risk for choking or harm (this may unable to communicate verbally, nonbe documented with the **Supervision Behavior** verbally, or through other means Section) Special Considerations • For Children - Explanation of how interventions are beyond what is age-☐ Oral feeding for an individual with Dx of appropriate, and abilities are outside of CP, Advanced Dementia, dysphagia, developmental norms neurological disorder, seizures, or Verification of Rx for prescribed modified texture severe cognitive impairment diet/Medication List

OT/feeding therapy notes will help substantiate

need but are not required



Task, Criteria for HMA Level of Care, Special Considerations

Documentation Needed to Support

Bowel Care

Rule Criteria 8.7522.C.1.j.

- ☐ Performed in conjunction with health maintenance level skin care
- ☐ Performed in conjunction with health maintenance level transfers
- ☐ Administration of a bowel program including but not limited to digital stimulation, enemas, or suppositories
- ☐ Care of a colostomy or ileostomy that includes emptying and changing the ostomy bag and application of prescribed skin care products at the site of the ostomy

Criteria met needs to be documented within the **Toileting** Section of assessment and should include as needed to substantiate level of care need:

- Description of bowel program including frequency, level of intervention, and equipment used
- Need for suppositories with frequency, presence of ostomy
- Ambulatory status as it pertains to toileting
- For Children Explanation of how interventions are beyond what is ageappropriate, and abilities are outside of developmental norms

Bladder Care

Rule Criteria 8.7522.C.1.k.

- ☐ Performed in conjunction with health maintenance level skin care
- ☐ Performed in conjunction with health maintenance level transfers
- ☐ Care of external, indwelling, and suprapubic catheters
- Changing from a leg to a bed bag and cleaning of tubing and bags as well as perineal care

Criteria met needs to be documented within the **Toileting** Section of assessment and should include as needed to substantiate level of care need:

- Description of bladder care need including frequency, level of intervention, and equipment used
- Need for recording/reporting urinary output
- For Children Explanation of how interventions are beyond what is ageappropriate, and abilities are outside of developmental norms



Task, Criteria for HMA Level of Care, Special Considerations

Documentation Needed to Support

Mobility

Rule Criteria 8.7522.C.1.q.

- ☐ Performed in conjunction with health maintenance level transfers
- ☐ Hands-on assistance is required for safe ambulation and the member is unable to maintain balance or to bear weight reliably
- ☐ Not been deemed independent with adaptive equipment or assistive devices ordered by a Licensed Medical Professional

Special Considerations

- ☐ Dx of Paralysis
- □ Dx of Advanced Dementia

Criteria met needs to be documented within the Mobility Section of assessment and should include as needed to substantiate level of care need:

- Pertinent Dx's
- Details of ambulation effort
- Devices used and level of independence with use, frequency of use
- Any and all physical, cognitive, and/or behavioral limitations that affect mobility task (this may be documented with the Supervision Behavior/Memory Section)
- Hx of falls including frequency and how recent
- Level of safety awareness observed
- For Children Explanation of how interventions are beyond what is ageappropriate, and abilities are outside of developmental norms

Positioning

Rule Criteria 8.7522.C.1.r.

- ☐ Performed in conjunction with health maintenance level skin care
- ☐ Unable to assist or direct care, or complete task independently

Special Considerations

- \square Dx of Paralysis
- ☐ Dx of Advanced Dementia or severe cognitive impairment
- \square Open wounds

Criteria met needs to be documented within the Mobility and/or Transfers Section of assessment and should include as needed to substantiate level of care need:

- Pertinent Dx's
- Level and frequency of caregiver intervention
- If completed with HMA Skin Care in relation to immobility and pressure points
- For Children Explanation of how interventions are beyond what is ageappropriate, and abilities are outside of developmental norms



Task, Criteria for HMA Level of Care, Special Considerations

Documentation Needed to Support

Medication Assistance

Rule Criteria 8.7522.C.1.o. & 8.7522.C.1.o.i.

☐ Physical setup, handling of medications, and assisting with the administration of medications which includes putting the medication in the member's hand when the member can self-direct in the taking of medications

Special Considerations

☐ IHSS only - completion of task cannot require clinical judgment or assessment skills

Criteria met needs to be documented within the IADLs Medication Management Section of assessment (case managers are not required to complete IADL section, this information may be found in the Bathing and/or Supervision Section) and should include as needed to substantiate level of care need:

- Pertinent Dx's
- Cognitive and/or physical limitations resulting in a need for hands-on assistance with medication
- For Children Explanation of how interventions are beyond what is ageappropriate, medications via Gastrostomy tube, crushed medication/thickened liquids related to choking issues. Must be beyond normal parental responsibilities, managing oral medications or inhalers is considered routine for most parents.

Medical Management

Rule Criteria 8.7522.C.1.l.

☐ Directed by a Licensed Medical
Professional to routinely monitor a
documented health condition, including
blood pressures, pulses, respiratory rate,
blood sugars, oxygen saturations,
intravenous or intramuscular injections

Criteria met needs to be documented within the IADLs Medication Management and/or Supervision Behavior/Memory/Cognition Section of assessment and should include as needed to substantiate level of care need:

- Pertinent Dx's and medical management interventions required r/t these Dx's, frequency needed
- Need for task should be justified with parameters and details of steps needed to be taken when results are outside of these parameters
- For Children Explanation of how interventions are above and beyond what a parent typically would do for their child.

A doctor's letter may be helpful but is not required. If clear need for member's requested medical management task is not justified by Dx or other pertinent information, case manager may request a doctor's letter to substantiate need.



Task, Criteria for HMA Level of Care, Documentation Needed to Support **Special Considerations Exercise** Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.h. & 8.7522.C.1.h.i. Mobility Section of assessment and should include ☐ (IHSS only) Specific to the member's as needed to substantiate level of care need: documented medical condition and Provide the exercise plan including a require hands-on assistance to description of the exercise, complete. frequency/duration \square (CDASS only) Exercise is prescribed by a • Describe the level of hands-on assist required Licensed Medical Professional, including • For Children - Explanation of how exercise passive range of motion. is above and beyond what a parent typically would do for their child. If exercise program is for health maintenance and related to chronic or progressive Dx, the program may not change or necessitate an update. Case manager should document that exercise program remains appropriate due to no change of condition evident If exercise program is rehabilitative and related to an acute Dx, an update to the exercise program should be required and documented. Current rehabilitative exercises may not overlap with current exercise therapies (i.e.PT/OT). **Respiratory Care** Criteria met needs to be documented within the Rule Criteria 8.7522.C.1.m. IADLs Medication Management and/or ☐ Postural drainage Supervision Behavior/Memory/Cognition Section of assessment and should include as ☐ Cupping needed to substantiate level of care need: ☐ Adjusting oxygen flow within established Equipment observed/used parameters Specifics of what tasks to be completed ☐ Suctioning of mouth and nose Frequency and level of intervention needed □ Nebulizers ☐ Ventilator and tracheostomy care ☐ Assistance with set-up and use of respiratory equipment



Task,	Criteria for HMA Level of Care,
Special Considerations	

Documentation Needed to Support

Accompaniment

Rule Criteria 8.7522.C.1.p.

☐ Accompanying includes going with the Member, as necessary according to the care plan, to medical appointments, and errands such as banking and household shopping. Accompanying the Member may also include providing one or more health maintenance tasks as needed during the trip. Attendants must assist with communication, documentation, verbal prompting and/or hands on assistance when the task may not be completed without the support of the Attendant.

Criteria met needs to be documented within the IADLs Medication Management and/or Supervision Behavior/Memory/Cognition Section of assessment and should include as needed to substantiate level of care need:

- Specifics of what HMA level tasks to be completed when accompanying
- Frequency of accompaniment

Protective Oversight

There is no HMA level of Protective Oversight

If the member has skilled needs during a period of protective oversight these tasks should be defined within and be included in the skilled tasks and the remainder of the time is unskilled PC-Protective Oversight

Additional Resources

Consumer Direct Care Network of Colorado 844-381-4433

Rules Reference

Secretary of State - Code of Colorado Regulations 10 CCR 2505-10 8.7000