



Partnering for Success: Tailored Support for CDASS and IHSS Members

Announcing our new Information and Assistance (I&A) services

Consumer Direct Care Network Colorado's (CDCO) is excited to launch our new I&A services. These services are designed to support Consumer-Directed Attendant Support Services (CDASS) and In-Home Support Services (IHSS) members in navigating their self-directed services and securing the necessary supports to achieve their goals.

Overview

CDCO's I&A services help members manage their self-directed care with the knowledge and resources they need. Whether they're new to self-direction or looking for more support, our services offer guidance to help members navigate their care journey confidently.

At CDCO, we specialize in self-directed care, offering comprehensive guidance on Medicaid navigation, consumer direction education, and access to support resources tailored to the unique needs of members. Our I&A services are specifically designed to help members manage their services more effectively and navigate CDASS and IHSS with confidence. By partnering with CDCO, members will grow their skills and understanding of CDASS and IHSS with one-on-one support.

Benefits

- Tailored assistance based on individual needs and preferences.
- Access to a team specializing in self-directed care and service management.
- Skills and information to make informed decisions.
- Better health and well-being through effective care management.

What are I&A Services?

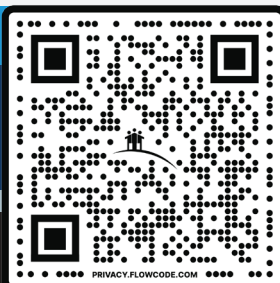
At CDCO, we provide comprehensive I&A services designed to empower members and authorized representatives. Here's how we can help:

- Expand your understanding of self-directed services.
- Guide you through the recruiting and hiring process.
- Help you decide how much to pay attendants.
- Help decide if your attendants are meeting your needs.
- Provide guidance on how to train your attendants.
- Help you stay within your budget.
- Support your work with your case manager.

How to Enroll in I&A

- Complete the online referral form <https://consumerdirectco.com/information-and-assistance/> or request one from CDCO.
 - > Your case manager or Financial Management Services (FMS) contractor can also complete an I&A referral form on your behalf.
- CDCO will contact you after receiving your referral form.
- Once you are enrolled, you will be assigned an I&A coordinator. Your coordinator will work with you to set and achieve your consumer-directed goals.
- Support and questions.
 - > If you are unsure if I&A services are right for you, contact your case manager or CDCO.

Completing a referral form is required to begin I&A services.



For more information

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